

Connections



Peterborough Utilities Services Inc.

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peterboroughutilities.ca



Nov/Dec 2021



The biggest gift under the tree!

Adopt a zoo animal this Christmas

What can you get for that hard-to-buy-for person on your holiday list? How about a sloth? Or a river otter?

Make a donation through our Adopt-an-Animal program in someone's name and we will send them:

- an individualized adoption certificate;
- a fact sheet about the animal you have selected; and
- a photo of the animal.

Depending on the animal and its needs, you can adopt a zoo animal for \$100 to \$300. Species on our adoption list also include lynx, python, macaw, tortoise, meerkat, squirrel monkey and wallaby.

The money raised goes toward helping all our animals receive the specialized care, food, health-care and even training they need to live healthy, happy lives at Riverview Park & Zoo.

Temporary closure of the zoo has meant a significant loss of revenue for us, including sales from train tickets, the gift shop, events, the snack shack and educational programs. This income helps maintain the exceptional quality of our animal care and ensures a free, well-maintained and accessible facility. If you can help, please consider making a donation or adopting one of our zoo animals. Adoptions make a great gift!

You can make a donation or adopt an animal on our website or call 705-748-9301 ext. 2304.

Train campaign: All aboard!

Since 1974, RPZ's miniature train ride has been a big part of special memories for thousands of residents and visitors. With all those kilometers behind it, though, the time has come for our train to be replaced. It was originally purchased used, and now parts have become impossible to find and maintenance has become increasingly difficult. The train will be ceremoniously retired on the occasion of its 50th year in 2023.

To purchase its replacement, Riverview Park & Zoo has announced a fundraising goal of \$300,000. Ross and Ann Dobbin, descendants of zoo founder Ross L. Dobbin, have made a generous donation to kickstart the campaign.

There are many ways you can show your support: from purchasing a limited edition puzzle to naming and sponsorship opportunities for your business. Visit our website to find out more.



Adopting a camel, capybara or crocodile helps support all our animals.

Limited Edition Puzzle



Miniature Train Ride Fundraiser

To support the campaign, you can purchase this limited edition puzzle at Brant Basics, Ennismore Pharmacy, Griffin's Greenhouses, House of Scales and Fork in the Road Country Market. Other retailers will be added to the website as they come on board. Makes a great Christmas gift!



For the latest information about activities and events at RPZ, visit riverviewparkandzoo.ca





For more information,
call our
**Customer Service
Department**
705-748-6900

Are you still getting your utility bills in the mail?

We understand. You probably have a system for paying your bills that you don't want to change. But many of our customers have found that e-billing, sometimes called paperless billing, works better for them once they've made the switch.

By signing up for e-billing, you will receive your utility bill via email rather than snail mail. You can still pay your bill by whatever method you use now and, if needed, print it to have a paper copy.

Need a reminder?

Your water utility bill will arrive on approximately the same day each month and is due about two weeks later. Put a reminder on your calendar or phone to make sure you don't miss a payment.

To make it even easier, sign up for pre-authorized payments to have the amount automatically withdrawn on the due date.

New at the zoo

To protect our staff and our animals, the zoo remains closed temporarily but that doesn't mean changes aren't taking place, including the addition of new four-footed residents.

Alpacas Mack and Hollister came from Trent University and are a great addition to the barnyard with our helmeted guinea fowl, chickens, pot-bellied pigs and Marv the bunny. We now have 22 poison dart frogs and have welcomed our newest prehensile-tailed porcupine named Sangria.

For the most up-to-date information about our animals and the zoo re-opening, please visit our website at: riverviewparkandzoo.ca.

Thanks to our 2021 volunteers!

This year, RPZ had 28 key volunteers contributing more than 1,400 hours! These volunteers supported our tours and treks, education station tables, invasive species removal, garden maintenance/harvesting and fundraising efforts. Thank you! We couldn't have done it without you.

Update your contact information

In case we need to get in touch with you, please make sure we have up-to-date contact information such as your cell phone number or email address. Give us a call at 705-748-6900 or log in to your account at peterboroughutilities.ca to check what's on file and update your information if needed.

Are you moving?

Please let us know your move-in/move-out dates as soon as possible, either by calling 705-748-6900 or through your account at peterboroughutilities.ca.



Signing up for e-billing is easy!

Give us a call at 705-748-6900, email us at info@peterboroughutilities.ca or log in to the Customer Self-Serve Web Portal on our website.



New additions include alpacas, poison dart frogs, a prehensile-tailed porcupine and a couple of Sichuan takin.

Water heater rentals

Peterborough Utilities Inc. has been a trusted source for electric water heater rentals for more than 65 years.

We offer:

- Free installation
- Fast and free service
- Local technicians
- Energy-efficient tanks
- Competitive monthly rates



An important advantage to renting from Peterborough Utilities is that we provide fast and free service should your tank ever require repair or maintenance. Our service technicians and customer service representatives are all local and part of this community.

To find out more, visit our website or give us a call at 705-748-6900.



E-billing saves paper, time and resources!

Get your bill by e-mail; pay your usual way.

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peterboroughutilities.ca