# **SCHEDULE A**

# **TARIFF OF RATES AND CHARGES**

PETERBOROUGH DISTRIBUTION INC., PETERBOROUGH UTILITIES SERVICES INC., HYDRO ONE NETWORKS INC., AND 1937680 ONTARIO INC.

EB-2018-0242

**JULY 9, 2020** 

# (Formerly Peterborough Distribution Inc.)

### TARIFF OF RATES AND CHARGES

Effective and Implementation Date August 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2018-0242 and EB-2018-0067

### RESIDENTIAL SERVICE CLASSIFICATION

Residential class customers are defined as single-family dwelling units for domestic or household purposes. Semi-detached and row town-housing will be considered residential class if each individual unit is located on its own registered freehold lot fronting on the public road allowance. Each unit must have its own individual service connection from the road allowance and each main service disconnect is assessable from the unit which it supplies. All other developments are considered to be in the General Service class. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	22.62
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Hydro One Networks' Acquisition Agreement - effective until July 31, 2025	\$	(0.23)
Low Voltage Service Rate	\$/kWh	0.0010
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0067
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0055
MONTHLY RATES AND CHARGES - Regulatory Component		
MONTHLY RATES AND CHARGES - Regulatory Component Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
	\$/kWh \$/kWh	0.0030 0.0004
Wholesale Market Service Rate (WMS) - not including CBR	•	

# (Formerly Peterborough Distribution Inc.)

### TARIFF OF RATES AND CHARGES

Effective and Implementation Date August 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2018-0242 and EB-2018-0067

### GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. General Service class customers are defined as all buildings not classified as residential. A customer must remain in its customer class for a minimum of twelve (12) months before being reassigned to another class. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Service Charge	\$	31.36
Smart Metering Entity Charge - effective until December 31, 2022	\$	0.57
Rate Rider for Hydro One Networks' Acquisition Agreement - effective until July 31, 2025	\$	(0.31)
Distribution Volumetric Rate	\$/kWh	0.0089
Rate Rider for Hydro One Networks' Acquisition Agreement - effective until July 31, 2025	\$/kWh	(0.0001)
Low Voltage Service Rate	\$/kWh	0.0009
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

# (Formerly Peterborough Distribution Inc.)

# TARIFF OF RATES AND CHARGES

Effective and Implementation Date August 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2018-0242 and EB-2018-0067

### **GENERAL SERVICE 50 TO 4.999 KW SERVICE CLASSIFICATION**

This classification applies to all buildings not classified as residential and having a service connection capable of load delivery equal to or above 50 kW or having an average monthly peak demand equal to or greater than 50 kW over a twelve month period, but less than 5,000 kW. A customer must remain in its customer class for a minimum of twelve (12) months before being reassigned to another class. Customers who require service connections above 1,000 kVA must supply and own the primary conductors, switchgear and their own transformation above the maximum supplied by 1937680 Ontario Inc. (see Section 3.3 of Conditions of Service). The maximum allowable service connection on the 27.6 kV system is 5,000 kVA. Customers have the option of ownership of transformation at all sizes and are required to own the transformation above the maximum levels supplied by 1937680 Ontario Inc. If a customer decides or is required to own their transformation, the transformer specifications and its loss evaluation require approval from 1937680 Ontario Inc. The customer is required to compensate 1937680 Ontario Inc. for transformer losses that exceed the maximum acceptable losses. The customer will receive a transformer allowance as specified in the current rate schedule for privately owned transformation.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

# (Formerly Peterborough Distribution Inc.)

# **TARIFF OF RATES AND CHARGES**

## Effective and Implementation Date August 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

#### EB-2018-0242 and EB-2018-0067

0.25

### **MONTHLY RATES AND CHARGES - Delivery Component**

Standard Supply Service - Administrative Charge (if applicable)

Service Charge	\$	160.31	
Rate Rider for Hydro One Networks' Acquisition Agreement - effective until July 31, 2025	\$	(1.60)	
Distribution Volumetric Rate	\$/kW	2.7323	
Rate Rider for Hydro One Networks' Acquisition Agreement - effective until July 31, 2025	\$/kW	(0.0273)	
Low Voltage Service Rate	\$/kW	0.3277	
Retail Transmission Rate - Network Service Rate	\$/kW	2.4893	
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.9217	
MONTHLY RATES AND CHARGES - Regulatory Component			
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030	
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005	

# (Formerly Peterborough Distribution Inc.)

### TARIFF OF RATES AND CHARGES

Effective and Implementation Date August 1, 2020

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EB-2018-0242 and EB-2018-0067

# LARGE USE SERVICE CLASSIFICATION

This classification refers to the supply of electrical energy to General Service Customers requiring a connection with a connected load or whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 5,000 kW. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Service Charge	\$	6,440.97
Rate Rider for Hydro One Networks' Acquisition Agreement - effective until July 31, 2025	\$	(64.41)
Distribution Volumetric Rate	\$/kW	0.7524
Rate Rider for Hydro One Networks' Acquisition Agreement - effective until July 31, 2025	\$/kW	(0.0075)
Low Voltage Service Rate	\$/kW	0.4014
Retail Transmission Rate - Network Service Rate	\$/kW	2.9328
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	2.3544
MONTHLY RATES AND CHARGES - Regulatory Component		
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005

# (Formerly Peterborough Distribution Inc.)

# **TARIFF OF RATES AND CHARGES**

Effective and Implementation Date August 1, 2020

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EB-2018-0242 and EB-2018-0067

Standard Supply Service - Administrative Charge (if applicable)

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0.25

# (Formerly Peterborough Distribution Inc.)

### TARIFF OF RATES AND CHARGES

Effective and Implementation Date August 1, 2020

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EB-2018-0242 and EB-2018-0067

### UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Service Charge (per connection)	\$	2.13	
Distribution Volumetric Rate	\$/kWh	0.0281	
Low Voltage Service Rate	\$/kWh	0.0009	
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0062	
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0050	
MONTHLY RATES AND CHARGES - Regulatory Component			
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030	
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004	
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005	
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25	

# (Formerly Peterborough Distribution Inc.)

### TARIFF OF RATES AND CHARGES

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EB-2018-0242 and EB-2018-0067

# SENTINEL LIGHTING SERVICE CLASSIFICATION

This classification covers sentinel lights used for security or other commercial activities. All attempts must be made to connect these loads to a metered service where possible. The customer is required to provide details of the connected load and usage pattern prior to connecting to the distribution system. The customer owns all the equipment and facilities from the load side of the connection to the distribution system. The connection shall be made to the distribution system as approved by 1937680 Ontario Inc. 1937680 Ontario Inc. has operational control of the connection to the distribution system. The customer is responsible for any requirements under the Ontario Electrical Safety Code and is required to have all equipment inspected and approved by the Electrical Safety Authority. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

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Service Charge (per connection)	\$	11.83		
Distribution Volumetric Rate	\$/kW	4.7157		
Low Voltage Service Rate	\$/kW	0.2602		
Retail Transmission Rate - Network Service Rate	\$/kW	1.8902		
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.5261		
MONTHLY RATES AND CHARGES - Regulatory Component				
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030		
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004		
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005		
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25		

## (Formerly Peterborough Distribution Inc.)

# TARIFF OF RATES AND CHARGES

Effective and Implementation Date August 1, 2020

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EB-2018-0242 and EB-2018-0067

#### STREET LIGHTING SERVICE CLASSIFICATION

This classification applies only to street lighting equipment owned by the City of Peterborough, other authorized municipalities or the Province of Ontario and operating within the licenced territory of 1937680 Ontario Inc. Included is decorative and seasonal lighting connected to street lighting facilities owned by the City of Peterborough, other authorized municipalities and the Province of Ontario. The customer owns all equipment and facilities from the load side of the connection to the distribution system. The customer is required to provide details of the connected load and usage pattern prior to connecting to the distribution system. Each streetlight is to be individually controlled by a photocell. Underground connections for street lighting require a main disconnect to be installed by the Customer. The customer is responsible for any requirements under the Ontario Electrical Safety Code and is required to have all equipment inspected and approved by the Electrical Safety Authority. The customer may retain operational control of any disconnects if authorized by 1937680 Ontario Inc. and operated by qualified personnel. 1937680 Ontario Inc. retains operational control of the connections to the distribution system. Further servicing details are available in the distributor's Conditions of Service.

#### **APPLICATION**

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Service Charge (per connection)	\$	3.22		
Distribution Volumetric Rate	\$/kW	13.4579		
Low Voltage Service Rate	\$/kW	0.2541		
Retail Transmission Rate - Network Service Rate	\$/kW	1.8763		
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.4904		
MONTHLY RATES AND CHARGES - Regulatory Component				
Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0030		
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004		
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0005		
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25		

# (Formerly Peterborough Distribution Inc.)

### TARIFF OF RATES AND CHARGES

Effective and Implementation Date August 1, 2020

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EB-2018-0242 and EB-2018-0067

### microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Condition of Service.

#### **APPLICATION**

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#### **MONTHLY RATES AND CHARGES - Delivery Component**

Service Charge \$ 4.55

(Formerly Peterborough Distribution Inc.)

### TARIFF OF RATES AND CHARGES

#### Effective and Implementation Date August 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2018-0242 and EB-2018-0067

#### **ALLOWANCES**

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

### SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

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Customer Adm	inistration	١
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Easement letter - letter request	\$	89.67
Easement letter - web request	\$	25.00
Returned cheque charge	\$	7.00
Account set up charge/change of occupancy charge (plus credit agency costs, if applicable)	\$	38.00
Special meter reads (retailer requested off-cycle read)	\$	90.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00
Non-Payment of Account (see Note 1)		
Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	%	1.50
Collection - reconnect at meter - during regular hours	\$	65.00
Collection - reconnect at meter - after regular hours	\$	185.00
Collection - reconnect at pole - during regular hours	\$	185.00
Collection - reconnect at pole - after regular hours	\$	415.00
Other		
Service call - customer owned equipment - during regular hours	\$	210.00*
Service call - customer owned equipment - after regular hours	\$	775.00*
Temporary service install & remove - overhead - no transformer	\$	Actual Costs
Temporary service install & remove - underground - no transformer	\$	Actual Costs
Temporary service install & remove - overhead - with transformer	\$	Actual Costs
Specific charge for access to power poles - telecom	\$	44.50
Reconnect completed after regular hours (customer/contract driven) - at meter	\$	245.00
Reconnect completed after regular hours (customer/contract) driven) - at pole	\$	475.00
Additional service layout fee - basic/complex (more than one hour)	\$	577.91
Pipeline crossings	\$	2,430.28
Water crossings	\$	3,618.57
		4,830.33 plus Railway
Railway crossings	\$	Feedthrough
Overhead line stability and stability	•	Costs
Overhead line staking per meter	\$	4.30
Underground line staking per meter	\$	3.09
Subcable line staking per meter	\$	2.70
Central metering - new service <45 kw	\$	100.00
Conversion to central metering <45 kw	\$	1,572.92

(Formerly Peterborough Distribution Inc.)

### **TARIFF OF RATES AND CHARGES**

# Effective and Implementation Date August 1, 2020

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

Conversion to central metering >=45 kw	\$ 1,472.92
Connection impact assessments - net metering	\$ 3,239.70
Connection impact assessments - embedded LDC generators	\$ 2,921.93
Connection impact assessments - small projects <= 500 kw	\$ 3,315.83
Connection impact assessments - small projects <= 500 kw, simplified	\$ 2,001.42
Connection impact assessments - greater than capacity allocation exempt projects - capacity allocation required projects	\$ 8,765.05
Connection impact assessments - greater than capacity allocation exempt projects - TS review for LDC capacity allocation required projects	\$ 5,817.80
Specific charge for access to power poles - LDC	\$ see below
Specific charge for access to power poles - generators	\$ see below
Specific charge for access to power poles - municipal streetlights	\$ 2.04
Sentinel light rental charge	\$ 10.00
Sentinel light pole rental charge	\$ 7.00
*Base Charge only. Additional work on equipment will be based on actual costs.	
Specific Charge for LDCs Access to the Power Poles (\$/pole/year)	
LDC rate for 10' of power space	\$ 87.90
LDC rate for 15' of power space	\$ 105.48
LDC rate for 20' of power space	\$ 117.20
LDC rate for 25' of power space	\$ 125.57
LDC rate for 30' of power space	\$ 131.85
LDC rate for 35' of power space	\$ 136.73
LDC rate for 40' of power space	\$ 140.64
LDC rate for 45' of power space	\$ 143.83
LDC rate for 50' of power space	\$ 146.50
LDC rate for 55' of power space	\$ 148.75
LDC rate for 60' of power space	\$ 150.68
Specific Charge for Generator Access to the Power Poles (\$/pole/year)	
Generator rate for 10' of power space	\$ 87.90
Generator rate for 15' of power space	\$ 105.48
Generator rate for 20' of power space	\$ 117.20
Generator rate for 25' of power space	\$ 125.57
Generator rate for 30' of power space	\$ 131.85
Generator rate for 35' of power space	\$ 136.73
Generator rate for 40' of power space	\$ 140.64
Generator rate for 45' of power space	\$ 143.83
Generator rate for 50' of power space	\$ 146.50
Generator rate for 55' of power space	\$ 148.75
Generator rate for 60' of power space	\$ 150.68

### **NOTES**

<sup>1.</sup> Ontario Energy Board Rate Order EB-2017-0183, issued on March 14, 2019, identifies changes to the Non-Payment of Account Service Charges effective July 1, 2019.

# (Formerly Peterborough Distribution Inc.)

## TARIFF OF RATES AND CHARGES

## **Effective and Implementation Date August 1, 2020**

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2018-0242 and EB-2018-0067

# **RETAIL SERVICE CHARGES (if applicable)**

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	102.00
Monthly fixed charge, per retailer	\$	40.80
Monthly variable charge, per customer, per retailer	\$/cust.	1.02
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.61
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.61)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.51
Processing fee, per request, applied to the requesting party	\$	1.02
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail		
Settlement Code directly to retailers and customers, if not delivered electronically through the		
Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.08
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per t	he	
Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.04

### LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer < 5,000 kW	1.0548
Total Loss Factor - Secondary Metered Customer > 5,000 kW	1.0172
Total Loss Factor - Primary Metered Customer < 5,000 kW	1.0443
Total Loss Factor - Primary Metered Customer > 5,000 kW	1.0070