

# UTILITIES

#### Peterborough **Utilities Services Inc.**

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peterboroughutilities.ca





# Connections

March/April 2021

## Honour mom with a very special gift this Mother's Day

#### **RPZ's Adopt-An-Animal Program**

A day at the zoo has been a favourite outing for moms and kids since the RPZ began in 1933. A great way to honour your mother



this Mother's Day (May 9) is by making a donation through our Adopt-an-Animal program.

Depending on the animal and its needs, you can adopt a zoo animal for \$100 to \$300. Species on our adoption list include: wallabies, tortoises, meerkats, takins, squirrel monkeys and river otters. Perhaps your mom would prefer to adopt a python? We can arrange that as well.

The money raised goes toward helping all our animals receive the specialized care, food, healthcare and training they need to live healthy, happy lives at Riverview Park & Zoo.

After adopting an animal, you will receive a customized adoption certificate in your mom's name plus a fact sheet and photo of the animal you have selected.

Temporary closure of the zoo has meant a significant loss of revenue for us, including sales from train tickets, the gift shop, events, the snack shack and educational programs. This income helps maintain the exceptional quality of our animal care and ensures a free, well-maintained and accessible facility. If you can help, please consider making a donation or adopting one of our zoo animals.

You can make a donation or adopt an animal on our website or call us at 705-748-9301 ext. 2304.



Our wallaby mom, Jillian, with Joseph, her sevenmonth-old joey.



#### E-billing saves paper, time and resources!

Get your bill by email; pay your usual way.

Sign up at peterboroughutilities.ca



#### Keep clear of dams and rivers

The coming of Spring means that our waterways - dams, rivers and creeks - will be running swiftly. The current caused by fast running water makes the waterways very dangerous. Please keep your children and pets away from these life-threatening hazards.

#### **New Bulk Water Fill Station**

Contractors, pool companies, landscapers, and farmers can now purchase large amounts of water at our Bulk Water Fill Station located at 280 Milroy Dr.

The station is open 7 days a week, 24 hours a day. It offers both a 2" diameter



overhead fill (similar to the now-closed station on Ashburnham Dr.) as well as a 3" diameter side fill. The fill station can dispense water at 0.1 cubic metre increments. A large cul-de-sac has also been constructed to increase vehicular safety around the

The cost is \$3 per cubic metre of water and can be paid by Visa, Mastercard, Visa Debit, and Mastercard Debit.

# **Connections**



For the latest information about activities and events at RPZ, visit riverviewparkandzoo.ca





Call before you dig.

For "locates" call 1-800-400-2255 or visit www.on1call.com

### Zoo remains closed; park and trails open

At press time for this newsletter, RPZ's zoo areas remain closed to the public, due to the pandemic. This includes all amenities and attractions such as the exhibits, gift shop, washrooms, train, programs and facility rentals. The playground is open, with strict guidelines in place.

Trails and park areas are currently open. Please keep your distance (two metres) when passing others on the trails and do your part to keep the park clean. The disc golf park is open to local residents.

We are investigating all options to allow us to safely reopen our gates, including visit reservation requirements, front gate monitors and exhibit barriers.

While we are eager to welcome visitors back to the zoo, our first priority is the safety of our animals, staff and guests. For the latest information on reopening schedules and our new safety guidelines, please visit our website: riverviewparkandzoo.ca.



For the safety of our animals, staff and guests, the Zoo remains closed to the public at press time. Visit <u>riverviewparkandzoo.ca</u> for the most up-to-date information about the closure.

#### **Rotary Clubs celebrating 100 years**

This year, the Rotary Clubs of Peterborough are celebrating 100 years of investing in community.



Riverview Park & Zoo is just one of many grateful recipients of Rotary's fundraising and volunteer efforts. Community partners like Rotary help RPZ make improvements that enhance the park and zoo experience. For example, Rotary made a \$100,000 donation in 2014 that enabled us to build the Rotary Education Centre. They also donated the musical playground that was installed just last year.

So congratulations to the Rotary Clubs of Peterborough and, as a community, we thank you for investing in us.





#### Water utility reports available

#### **Water Utility Annual Report**

Provincial legislation requires that we prepare a Drinking Water System Annual Report on the operation of our system and the quality of our water.

These reports are available on our website and from our Customer Service department.

#### **Drinking Water Quality Management Standard**

PUG Service Corp. has fully implemented the Drinking Water Quality Management Standard (DWQMS), which complements the regulatory requirement to assure the highest drinking water quality for our customers. Since 2002, our staff has been instrumental in developing the made-in-Ontario DWQMS.

Copies of our Drinking Water Quality Policy, Operational Plan and the DWQMS are available at <a href="https://www.peterboroughutilities.ca/Water">www.peterboroughutilities.ca/Water</a>.

# RPZ's animal enrichment and training program

As part of keeping the animals at the zoo healthy and happy, we provide enrichment programs that stimulate their natural behaviours and instincts.

Toys may include simple items like paper bags and rubber balls. Mirrors are endlessly fascinating to small mammals like squirrel monkeys. Bactrian camels enjoy boomer balls and large spools. Our river otters love their kongs and puzzle balls.

Last year, we asked the community for help to fulfill our enrichment wish list, knowing some of our animals were missing the stimulation of daily visitors. And the community showed up! We received hundreds of phone books, paper bags, trees, barrels, wooden brooms, boxes and other items on our wish list as well as cash donations.

We are truly grateful for these generous gifts and the morale boost they provided to our animals and staff. Thank you!



"Splish," one of our otters, enjoys a puzzle toy as part of our enrichment program.





